

CALL AUTH NUMBER:

**FILL OUT & FAX BACK**

**(03) 9485 9789**  
with copy of r/o

**CUSTOMER CALL RECORD**

**THIS MUST BE FILLED OUT & FAXED BACK BEFORE FLUIDDRIVE AUTHORISE REPAIRS / REPLACEMENT**

DATE: ..... TIME: ..... CALLER: .....

COMPANY ..... TEL PH. NO. ....

GM  HYUNDAI  MAZDA  MITSUBISHI

ENQ:  ORDER:  CLAIM

WHERE IS VEHICLE ? VOR ? YES NO

WHO DO I SPEAK TO ? DEPT: TEL No: ( )

| VEHICLE MAKE | YEAR | MODEL | TRANSMISSION TYPE | ENGINE TYPE | Km's NOW |
|--------------|------|-------|-------------------|-------------|----------|
|              |      |       |                   |             |          |

|                       |                             |                |  |  |  |
|-----------------------|-----------------------------|----------------|--|--|--|
| PART NUMBER           | <i>Distributor / Dealer</i> |                |  |  |  |
| VIN No.               |                             |                |  |  |  |
| VEH.REGISTRATION No   |                             |                |  |  |  |
| FLUIDDRIVE INVOICE No |                             | FITTING CENTRE |  |  |  |
| UNIT/SERIAL NUMBER    |                             | KM's INSTALLED |  |  |  |
| DATE SUPPLIED         |                             | DATE INSTALLED |  |  |  |

FAULT DESCRIPTION (WHAT FAULT DOES THIS UNIT HAVE ?)

.....  
 .....  
 .....

CAN YOU REPLICATE FAULT? (CIRCLE ONE) YES NO

WHAT WAS THE ORIGINAL FAULT IN TRANSMISSION?

.....

ANY DTC CODE :

(Tick applicable box)

- Slippage (A/T) .....  1-2     2-3     3-4     4-5     5-4     4-3     3-2     2-1
- Difficult to select (M/T)
- Shock (A/T) .....  1-2     2-3     3-4     4-5     5-4     4-3     3-2     2-1
- Flare (A/T) .....  1-2     2-3     3-4     4-5     5-4     4-3     3-2     2-1
- Noise .....  1     2     3     4     5     R     N
- No drive .....  1     2     3     4     5     R
- T/C operation (A/T) .....  Harsh     Shudder     No release     No apply
- Busyness at Km/hr                                    Other

AFTER COMPLETING THIS FORM CLICK THE 'SUBMIT' BUTTON or alternatively you can fax to 03-9485 9789

**FLUIDDRIVE USE ONLY BELOW THIS LINE:**

**FLUIDDRIVE PHONE: (03) 9485 9777**

NOTES: Email Contact: [adrian.watts@fluiddrive.com.au](mailto:adrian.watts@fluiddrive.com.au)

.....  
 .....  
 .....

CALL TAKEN BY: